

Member Experience



Rx Savings[®]
Solutions

Simplify Pharmacy. Save Money.

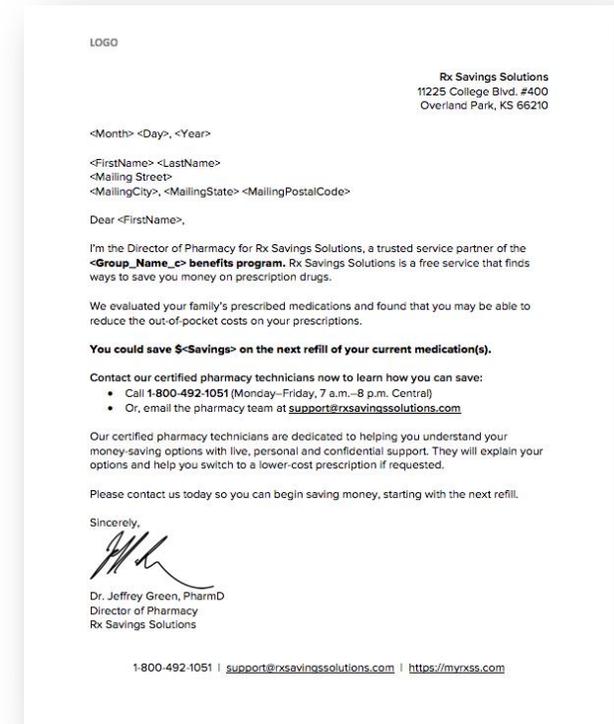
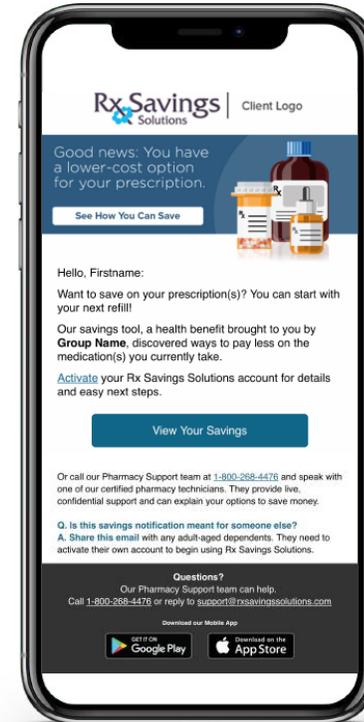
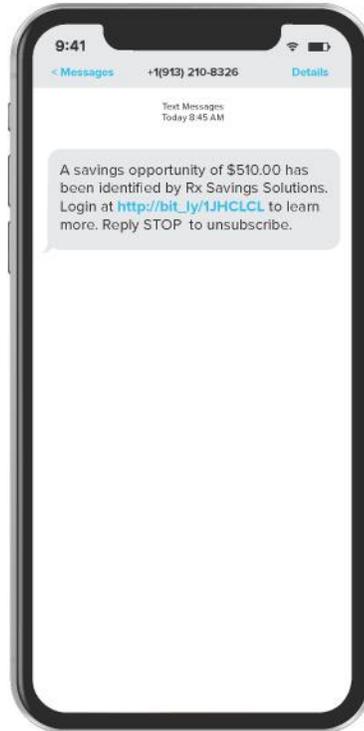
Accessing the Portal

Members will receive communications from Rx Savings Solutions directly, or from their employer or health plan, with a link to activate their account.

These communications could include:

- Employer Memo
- Emails
- Direct Mailer
- Savings Notifications

This communication will also contain specific details about how to get started using the member portal.



Registering an Account



[Sign In](#) [Register](#)

Step 1: Enter your last name and birth date to verify you are an eligible member of Rx Savings Solutions.

Already registered? [Sign in here.](#)

Last Name*

Smith

Date of Birth*

Month
MM

Day
DD

Year
YYYY

I have read, understand and agree to the [Terms and Conditions](#) and the [Privacy Policy](#).

Next Step



Step 2: Enter the last 4 digits of your Social Security number.

SSN (Last 4 Digits)*

1234

Next Step

During the initial account setup, Rx Savings will use last name, birthdate and the last 4 digits of SSN as part of the authentication process.

Once authenticated, members set a password for future account access.

Notes:

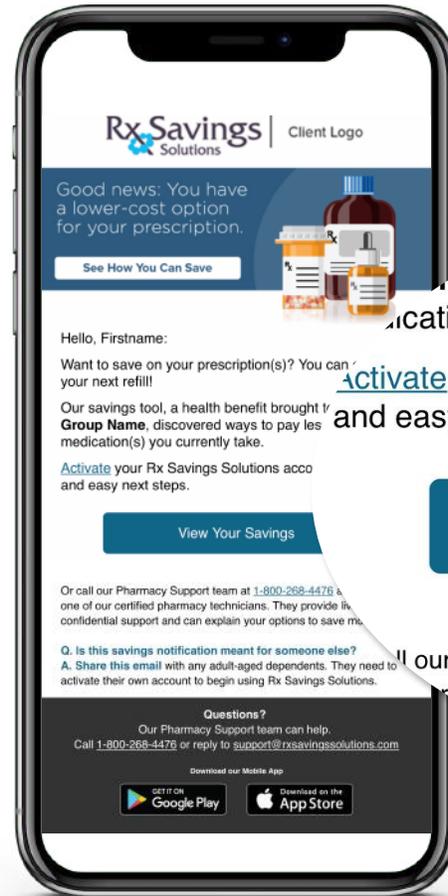
- Rx Savings Solutions is a HIPAA-compliant service provider and personal or prescription information will not be shared with anyone.
- SSN is encrypted and secure along with all personal information.
- Members who access Rx Savings Solutions via SSO may have a modified registration process through their health plan or employer.

Notifications to Alerts Process

When a member or one of their dependents have a savings opportunity, they will receive a proactive savings notification with a link to their portal. These savings will also appear on their dashboard.

Members will see a red indicator above the individual's name with the savings opportunity.

Savings suggestions details can be seen by clicking **“See All Savings Options.”**



ool, a health benefit brought to you by **Group Name**, discovered ways to pay less on the medication(s) you currently take.

[activate](#) your Rx Savings Solutions account for details and easy next steps.

View Your Savings

Or call our Pharmacy Support team at 1-800-268-4476 and speak to one of our certified pharmacy technicians. They provide live, confidential support and can explain your options to save money.

Q. Is this savings notification meant for someone else?
A. Share this email with any adult-aged dependents. They need to activate their own account to begin using Rx Savings Solutions.

Questions?
Our Pharmacy Support team can help.
Call 1-800-268-4476 or reply to support@rxsavingsolutions.com

Download our Mobile App
GET IT ON Google Play | Download on the App Store

all our Pharmacy Support team at [1-800-268-4476](tel:1-800-268-4476) and speak to one of our certified pharmacy technicians. They provide live, confidential support and can explain your options to save money.

Welcome to Rx Savings Solutions

Betty

Daniel

Abby

Wayne

Graham

Generated on: 03/02/20



Save up to \$566.68 per fill!

Caduet 5-40mg
(Amlodipine, Atorvastatin), 30 Tablets

See All Savings Options

Generated on: 03/02/20



You can save on your next refill!

Your prescription for Bystolic (Nebivolol) 10mg is due for a refill, AND you can save money on it.

See Best Savings Option

[See All Savings Options](#)

Understanding Savings Suggestions

Here is a sample of two **Savings Suggestions**.

Savings Suggestions show the clinically-equivalent savings alternatives that are lower in cost and on the benefit plan.

- **Clicking “View Options”** displays more information about a Savings Suggestion and the fulfillment options.
- **Clicking on the drug name** provides more information, including side effects and interactions.
- **Clicking on the price** allows you to find your chosen drug’s price point at a pharmacy near you, or its price through mail order.

The screenshot shows the Rx Savings Solutions interface. At the top, there is a search bar and navigation links for Dashboard, Medication, Help, and More. The main content area displays the current medication, **Caduet 5-40mg** (Amlodipine, Atorvastatin), 30 Tablets, with a current cost of **You Paid: \$587.90** and **Plan Paid: \$0.00**. Below this, a section titled **Try One of These to Save** offers alternatives. The first suggestion is **Try taking the active ingredients individually**, which can be done for **As low as \$21.22**. A detailed view of this option shows the following components:

Drug	Retail Price	Mail Order Price
Atorvastatin 40mg (Generic of Lipitor), Tablet	\$21.22	\$35.16
Amlodipine 5mg (Generic of Norvasc), Tablet		

To get the best price on this option you will need to choose a pharmacy. A **Continue** button is available at the bottom of the detailed view.

Selecting a Savings Suggestion

The screenshot shows the Rx Savings Solutions interface. At the top, there is a search bar for medications and navigation links for Dashboard, Medication, Help, and More. On the left, a 'Choose a Pharmacy' section lists 'Your Primary Pharmacy' as Auburn Pharmacy (11700 W 135TH ST, OVERLAND PARK, KS 66221) with a cost of \$21.22, and 'Pharmacies Near You' as CVS Pharmacy (11900 W 135TH STREET, OVERLAND PARK, KS 66221) also with a cost of \$21.22. The main content area displays two medication suggestions: Atorvastatin 40mg (Generic of Lipitor), 30 Tablets at \$20.12, and Amlodipine 5mg (Generic of Norvasc), 30 Tablets at \$1.10. Below these, a table summarizes the costs and plan impact:

Pharmacy	Your Cost	Plan Impact as of 03/03/20
AUBURN PHARMACY 11700 W 135TH ST OVERLAND PARK, KS 66221 (785) 832-0110	Negotiated Price: \$21.22 Plan Pays: \$0.00 You Pay: \$21.22	Applied to Deductible: \$21.22 Deductible Remaining: \$1,478.78 Applied to Out-of-Pocket \$21.22 Max: Out-of-Pocket Max \$1,478.78

If a member is interested in learning more about a savings suggestion, they can view the price at nearby pharmacies (prioritized based on ZIP code and lowest cost).

If a member chooses a suggestion that requires a new prescription – we can help! They simply click **“Contact My Prescriber.”**

Getting a new prescription for **Atorvastatin 40mg and Amlodipine 5mg** is easier than you think. We can even submit the request to your prescriber on your behalf! (We have their contact info from your prescription claim.)

Contact My Prescriber

Or [use this letter](#) to guide your own conversation with your prescriber.

Our Pharmacy Support team will contact the physician and pharmacy chosen, communicating updates to the member throughout the process.

How Contact Prescriber Works

You're all done! We'll take it from here.
We're working on your request.

Switching your prescription to:

 Atorvastatin 40mg
(Generic of Lipitor), 30 Tablets
Amlodipine 5mg
(Generic of Norvasc), 30 Tablets

And sending to this pharmacy:

 AUBURN PHARMACY
11700 W 135TH ST
OVERLAND PARK, KS 66221
(785) 832-0110

A real, live person will **reach out to you at (913) 220-3243** by the end of the next business day with a status update on your request

Didn't mean to request the switch? [Cancel the request](#)

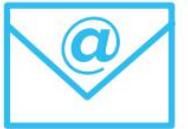
Can We Help You?
Our Pharmacy Support Team is available from 7 a.m. to 8 p.m. central time Monday through Friday at:
1-800-268-4476

[Back To Dashboard](#)

1. Our Pharmacy Support team will consult with the prescriber and make sure the lower-cost prescription is right for the member.



2. A follow-up email is sent to the member explaining our next steps and when they're expected to be completed.



3. The member is notified when and where the new prescription is ready for pick-up (or delivery if mail order).



4. If the change doesn't happen within 5 days, Pharmacy Support will reach out to the member to discuss next steps.



Additional Features & Functionality

Search for Bystolic (Nebivolol)

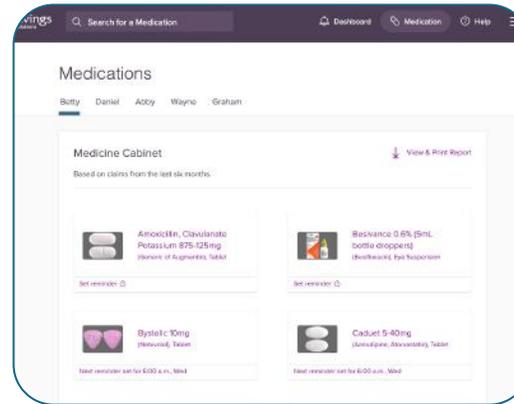
Form
Tablet

Dosage
10mg

Number of Tablet(s)
30

Zip Code
66221

Search



First Time Prescription?

Members can use the Search tool to compare pricing within their plan design.

Members can find real-time medication information, suggestions and pricing at local pharmacies or home delivery.

Manage Medications

The Medicine Cabinet allows members to view all medications in one place, as well as those for any minor dependents.

Medication information is automatically populated from the prescription claims – no manual entry required.

Drive Adherence

Members can set convenient reminders to take each medication on schedule.

Reminders can be received via SMS text or push notification if members have downloaded the Rx Savings Solutions app.



Simplify Pharmacy. Save Money.